

## STAFF DIRECTORY WITH PHONE EXTENSIONS

### Administration

Myrna Harris	Interim Chief Executive Officer	130
Lynn Hoehstetter	Accounting & Finance Director	111
Patty Lyn	Executive Assistant	102

### Credentialing & Provider Relations

Pat Hensley	Messenger Model Services Manager	109
Patty Lyn	Credentialing Manager	102
Delane Stiles	Provider Relations Manager	110

### Health and Disease Management

W. Virgil Thrash, MD	Chief Medical Officer	113
Lisa Marrow, RN	Case/Disease Management Coordinator	122

### Precertification & Prior Authorization

#### *Medical and Pharmacy*

Karen Kennedy, LPN		104
<b>Voicemail: Precertification/Prior Authorization Requests</b>		<b>115</b>

### TPA and Client Services

#### *Customer service for claims, benefits, in- and out-of-network providers*

Delane Stiles	TPA Operations Manager	110
Sherri Sutton	Client Relations Manager	126
Cindy Beaver	TPA Fiscal Support Manager	117
Stacey Brackett	Client Services Representative	101
Jennifer Wallin	Client Services Representative	106
<b>Voicemail: Benefits and Claims Inquiries</b>		<b>134</b>